

# Cancellations and Refunds



## Changes, Cancellations, and Refunds

Groups of any size are welcome at CCC, but please call us if your group will exceed 24 participants for Asheville or 50 participants for Home Repair.

By registering, your group is committing to make any changes to your group size by March 1, 2024. You will receive an opportunity to confirm your group size and make changes on or before March 1, 2024 in conjunction with making your second payment. Your confirmation of your group size AND your payment will “lock-in” the number of persons for whom you have registered as of March 1, and you are responsible to pay the appropriate fees for each space reserved from then on.

A confirmation of your group size is required at the time of your second payment. Your group size is locked-in at the time of the second payment or on March 1, 2024, if payment has not been received by then.

You will receive timely correspondence from CCC, reminding you to submit your second payment and group size confirmation prior to the March 1 deadline.

**In the event that we have made multiple and unsuccessful attempts to communicate AND your second payment is not made by March 1, 2024, Carolina Cross Connection Administration reserves the right to cancel your group’s registration completely. If this occurs, and you still want to participate in our summer program, Group Leaders must re-register their group and re-pay the initial deposit of \$100/person. This protects CCC from holding camp spaces that will not be paid for and used.**

CCC prefers that your group not decrease in number after the initial deposit. If members drop out before March 1, their deposit will be forfeited, but you will not be responsible for paying the balance due for the members who drop.

Adding members to your group after the initial registration may be possible but should never be assumed. Please call first, and keep in mind that we cannot exceed our camp capacities.

Any group canceling after March 1 forfeits all payments made and is still responsible for paying the balance due for the number of persons who were registered to come with their group as of March 1, 2024. Group cancellations must be submitted in writing.

All deposits are non-refundable and non-transferrable, even in the event of a pandemic or natural disaster. Second and third payments are non-refundable after March 1, 2024 but can be transferred to other group participants. However, in the cases of a pandemic or natural disaster the second and third payments will be returned to the group.

*Revised: 1/30/2024*